Things to Know about the System Conversion

As of February 1st, 2021, Rimrock Credit Union has completed a data system conversion. Please review the following Information carefully and contact us with any questions or concerns.

The login for Rimrock Mobile Banking has changed. Members will be asked to re-enroll into the new system by entering their username and a temporary password. The temporary password will be the LAST 4 DIGITS of the PRIMARY SOCIAL SECURITY NUMBER on the account (ex.1234). You will also choose and answer new challenge questions as well as choose an image to verify your identity when logging in on future visits.

The current Rimrock Credit Union mobile banking app will be unavailable after January 31st. A new and improved mobile app will be available for download after the conversion.

The current Rimrock Mobile Banking app will be unavailable after January 31st. The remote deposit feature will be integrated into the new mobile banking app.

Share certificate suffixes will change after the system conversion. You can find the new suffix number on your February account statement.

Members who have manually set up transfers in the current online banking will need to set those transfers up again after conversion on the new online banking website. Any transfers set up by Rimrock Credit Union staff will remain in effect with no changes necessary.

Member accounts with loans that are 10 or more days delinquent will cause debit, credit and ATM card transactions to be declined. Payment is required before card privileges are reinstated.

Rimrock credit union

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